



Unity Health Plans Insurance Corporation
UW Health Network
 840 Carolina Street
 Sauk City, WI 53583
 (800) 362-3310 FAX (608) 643-2564
www.unityhealth.com



Type of Plan Health Maintenance Organization
 Total Number of Members 81,156
 Years of Operating Experience 19
 Total Number of Primary Care Physicians (PCPs)..... 208
 Percentage of PCPs Accepting New Patients..... 74%
 Percentage of Board Certified Specialty Care Physicians 98.6%
 Number of Urgent Care Facilities 4
 Number of Dentists 17
 Percentage of Dentists Accepting New Patients 100%

ADDITIONAL INFORMATION

Referral/Prior Authorization Requirements	No written referral requests are needed when you seek care for medically necessary covered services from UW Health providers in Dane County. You must receive prior authorization from Unity to receive specialty care at Associated Physicians unless you have an Associated Physicians PCP. Referrals to non-plan providers must be prior authorized by Unity before services are received. Covered benefits for chiropractic care, behavioral health care, dental care (except TMJ/TMD), one annual routine eye exam, and routine OB/GYN care do not require a written referral request from your PCP, but you must use a participating network specialist.
Medicare Claims Procedure	Most Unity providers accept Medicare assignment. When using these providers, you do not need to submit anything to Unity. In those few cases when a provider does not accept assignment, we will notify you and the provider if a copy of your Explanation of Medicare Benefits (EOMB) is needed.
Prescription Drug Policy	Unity has an extensive network of convenient pharmacy locations, including national pharmacies. Unity's drug formulary lists over 2,000 drugs. The formulary assists physicians and pharmacists in the management of drug selections and promotes proper use of prescription drugs. Unity's Pharmacy and Therapeutics (P&T) Committee updates the formulary throughout the year. Participating physicians and pharmacists serve on this committee. They consider quality, safety, effectiveness, and affordability when deciding which medications to include in the formulary. Medications listed in the formulary are subject to change. To obtain a current copy of the drug formulary, contact Unity Customer Service at 1-800-362-3310 or visit Unity's web site at www.unityhealth.com . In addition some drugs (fewer than 40) may require prior authorization. The ordering physician must submit a written request for the drug, and a coverage decision will be made by a pharmacist within Unity's pharmacy program. You can check on the status of a request by calling our Pharmacy Services Department at 1-800-788-2949.

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Dispensing Policy	Prescription drugs will be dispensed in quantities up to a 30-day supply per prescription or refill. One package of oral contraceptives will be dispensed at one co-pay per package.
Mail Order	Unity currently has an agreement with the University of Wisconsin Hospital and Clinics Outpatient Pharmacy to provide members who require long-term maintenance medication the ability to receive these prescriptions by mail order. This service provides a 90-day supply of most long-term maintenance medications for 3 copays. To find out if you qualify for this service call 1-866-894-3784 (Monday through Friday, 8:00 a.m.-5:00 p.m.).
Disposable Diabetic Supplies Procedure	Supplies must be purchased from a Unity participating durable medical equipment provider. You will be required to pay the 20% coinsurance at the time of purchase.
Outpatient Mental Health Network/Policy	Unity offers a service to assist you with your behavioral health care needs. The Behavioral Health Consultation System (BHCS) is a triage line staffed by experienced mental health clinicians. They will help you make an appointment and ensure that you see the correct type of behavioral health practitioner for your specific needs. You must call BHCS at 1-800-683-2300 or 608-282-8960 for prior authorization of all mental health assessments and treatment.
24-Hour Nurse Line	Not Available
PCP Restrictions	Each family member may select a different PCP within the UW Health Network. Changes to your PCP may be made by contacting Unity Health Insurance and your payroll office. When we receive your change request by the 20 th day of the month, it will be effective the first day of the following month.
Dental Benefits If Provided	All benefits are subject to a \$25 per Participant or \$75 family deductible per calendar year. Unity then pays 100% up to \$1000 per calendar year for preventive and specified restorative care. Orthodontic care is covered at 50% of the first \$2,500 in covered services for a lifetime maximum payment of \$1,250. All services must be received at Dental Health Associates. Call Unity Customer Service at 1-800-362-3310 for a complete list of benefits.
Quality Improvements Initiative	<p>Unity has over 61 quality improvement initiatives described in our 2002 Quality Improvement Plan. Below are a few of these initiatives.</p> <ul style="list-style-type: none"> • Increase rate of dilated eye exams for diabetic members through education and collaborating with statewide data collection. • Increase breast cancer screening rate to 85% by completing a barrier analysis to determine further barriers to receiving mammograms. • Increase to 80% the number of smokers advised to quit. • Increase the postpartum care rate to 87% by sending a reminder to women within two weeks of their delivery. • Inform newly identified asthmatics and diabetics of Unity's Health Management Programs.

Counties in Service Area	Hospitals in County	Major Providers in County
Dane	UW Hospital & Clinics, UW Children's Hospital, Meriter Hospital, Stoughton Hospital	Associated Physicians and UW Health providers.